

Identity Theft Guideline

If your Identity has been stolen or compromised, the bank has provided you with a guideline to help you.

- Contact your bank.
- Contact the three major credit bureaus
- Stop payment on stolen checks
- Contact Credit/Debit Card Companies
- Change all Account Passwords
- Contact the Social Security Administration
- File a police report and contact the Federal Trade Commission

Contact each of the three Major Credit Bureau's fraud department

<u>BUREAUS</u>	<u>NUMBERS</u>	<u>CONTACT PERSON</u>	<u>DATE</u>
Equifax	800-525-6285	_____	_____
Experian	888-397-3742	_____	_____
Trans Union	800-680-7289	_____	_____

Request that the bureaus place a fraud alert status in your file and asks creditors to call you before opening any new accounts or making changes to your existing accounts. Leave contact numbers for them to reach you at and ask for a free copy of your credit report. Don't forget to order a new copy in a few months to check for any corrections and account activity.

Contact us

	<u>Number</u>	<u>Contact</u>	<u>Date</u>
Bank of Protection	620-622-4224	_____	_____
Bank of Ashland	620-635-2218	_____	_____
Bank of Coldwater	620-582-2113	_____	_____

Inform us of the Identity theft. You will want to close out your accounts and open new accounts with new numbers. You will want to stop your debit/credit cards with us and have new cards issued.

Contact Credit/Debit Card Companies with the Bank of Protection

<u>Card Company</u>	<u>Number</u>	<u>Contact</u>	<u>Date</u>
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Shazam Debit Card	800-383-8000	_____	_____
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Visa Credit Card	800-325-3678	_____	_____
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Contact your local police department

Comanche County Sheriff	620-582-2511	_____	_____
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Clark County Sheriff	620-635-2802	_____	_____
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Federal Trade Comm.	877-438-4338	_____	_____
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File a police report with your local police department. If the police are reluctant to take your report, ask to file a "Miscellaneous Incident" report. File a complaint with the FTC either by phone listed above or their website www.ftc.gov under the Identity link.

Contact the Social Security Administration

Social Security Office	800-772-1213	_____	_____
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Change all accounts and passwords

	<u>Contact person</u>	<u>Date</u>
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Checking/Savings	_____	_____
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Online banking	_____	_____
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